

BSc Business Engineering

Education and Examination Regulations

2021-2022

Maastricht, February 2021

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SECTION 1 GENERAL PROVISIONS

Article 1.1 Applicability of the regulations

These regulations apply to the education and exams and examinations of the bachelor's programme Business Engineering (hereinafter to be referred to as: 'the programme') and to all students who are registered for the programme.

The programme is provided by Maastricht University's Faculty of Science and Engineering, hereinafter to be referred to as: 'the faculty'. In delivering the programme the Faculty of Science and Engineering works in close cooperation with the School of Business and Economics.

The regulations were adopted by the faculty board after consent from and in consultation with the faculty board of the School of Business and Economics and the faculty councils of the Faculty of Science and Engineering and of the School of Business and Economics. The regulations will take effect on 1 September 2021 for the 2021-2022 academic year.

These regulations also apply to students from other programmes, faculties or institutions of higher education, insofar as they follow components of the programme to which these Education and Examination Regulations apply.

For components of the programme that students follow at another degree programme, faculty or institution of higher education, the Education and Examination Regulations for the other programme, faculty or institution apply to the component in question.

Article 1.2 Definitions

In these regulations, the following definitions apply:

- a. academic year: the period from 1 September of a calendar year up to and including 31 August of the following calendar year;
- b. (the) Act: the Higher Education and Scientific Research Act [*Wet op het hoger onderwijs en wetenschappelijk onderzoek*];
- c. assignment: part of the course examination, e.g. written exam, multiple choice exam, oral exam, portfolio;
- d. binding study advice: the advice in accordance with Article 7.8b of the Act entailing that the student can or cannot continue in the programme, in case of the latter also referred to as the 'negative binding study advice';
- e. board of examiners: the programme committee referred to in Article 7.12 of the Act. The board of examiners is hosted by the School of Business and Economics;
- f. BSA committee: the committee that issues the (negative) binding study advice on behalf of the faculty board;
- g. course: a programme component or study unit of the programme within the meaning of Article 7.3 of the Act;
- h. course catalogue: the programme guide which includes further details about programme-specific provisions and information, available via the student portal/intranet/canvas;
- i. (course) examination: a component of the examination as referred to in Article 7.10 of the Act;
- j. course manual/syllabus: a paper or electronic document outlining the goals and content of a particular course, describing methods of education and examination of that particular course and prescribing particular regulations and guidelines applicable to that particular course;
- k. course year: year 1, year 2 or year 3 of the programme;
- l. credit: a unit expressed in ECTS credits, with one credit equalling 28 hours of study;
- m. education and exams office: a team of administrative staff of the School of Business and Economics, providing services related to course registration, grades publication and education;
- n. elective course: a course within the programme freely chosen from the list of elective courses of the programme;
- o. exam: course examination as defined in Article 1.2(h);
- p. examiner: the person designated by the board of examiners to administer exams and to determine the results of such exams;

- q. extracurricular education: courses and/or other educational activities for which credits may be obtained that are not part of the programme;
 - r. faculty board: the faculty board of the Faculty of Science and Engineering referred to in Article 9.12 of the Act. The faculty board of the Faculty of Science and Engineering shares the governance and execution of the programme with the faculty board of the School of Business and Economics;
 - s. final examination: the examination for the programme;
 - t. internship: an experience-based opportunity, whereby a student who applied and was accepted receives (extracurricular) credits for a supervised work experience;
 - u. matching (studiekeuzecheck): an optional part of the admissions process for the programme without assessment by a Board of Admissions;
 - v. project: real-world problems that require analytical and problem solving skills from students where they have to apply newly acquired knowledge;
 - w. programme: the bachelor's programme referred to in Article 1.1 of these regulations, consisting of a coherent whole of study units;
 - x. educational programme committee: the representation and advisory body that carries out the duties described in Article 9.18 and 9.38c of the Act;
 - y. programme director: the person responsible for the operational management of the programme;
 - z. propaedeutic phase: the initial period for the programme with a study load of 60 credits, coinciding with course year 1;
 - aa. semester: portion of the academic year, starting 1 September and ending 31 January or starting 1 February and ending the following 31 August;
 - bb. skills training: practical exercise as referred to in Article 7.13(2)(d) of the Act, carried out in, but not limited to, one of the following forms:
 - writing a thesis;
 - carrying out a (group) project;
 - writing a paper, creating a technological design or performing another written assignment;
 - performing a research assignment;
 - participating in field work or a field trip;
 - completing an internship;
 - participating in an activity intended to develop certain skills;
 - cc. student: a person who is registered at the university for education and/or to take exams and the examination of the programme;
 - dd. student advisor: the student and career counsellor who gives advice and guidance to students enrolled in the programme regarding their individual study progress and their possible study options within and outside the study programme;
 - ee. student portal/intranet/canvas: the portal to the digital environment of Maastricht University which can be used by the student for administrative purposes e.g. course registration and by the programme for communication to the student, for which a username and password are provided to the student upon enrolment at Maastricht University;
 - ff. study abroad: an arrangement through which students study abroad for one semester at one of the partner universities;
 - gg. thesis research project: an individually and independently written essay, related to a specific domain, that concludes the programme;
 - hh. UM: Maastricht University;
- The other terms have the meaning given to them by the Act.

SECTION 2 ADMISSION

Article 2.1 Matching

Matching consists of filling out an online questionnaire, after which an advice is provided to the student. Participation in matching is an optional part of the admission procedure.

Article 2.2 Pre-university education requirements

A person will be granted admission to the programme if he/she has a pre-university education diploma referred to in Article 7.24 of the Act with the pre-university education profile having WI B (Mathematics B); or if he/she has been exempted from this under the Act.

Persons who do not have a diploma with the pre-university education profile having WI B, but who have an equivalent diploma which grants admission to the programme under the Act, may register for the programme only after demonstrating that they have sufficient knowledge on the level of the final pre-university education examination of the following subject of the required pre-university education profile: Mathematics B.

Article 2.3 Language requirement with non-Dutch diplomas

Holders of a non-Dutch diploma may only register:

- a. if they have met the requirement concerning a sufficient command of English of a minimum level corresponding to academic IELTS 6.0.
- b. if they have been exempted from the language proficiency test. Exempt are students:
 - who completed their secondary education in an EU/EEA country where they followed English up to and including the final year;
 - who completed their secondary education in a country where English is the national language and language of instruction in education;
 - who completed a bachelor's or master's programme where the language of instruction is English;
 - who obtained an International or European Baccalaureate, a US high school diploma or UK GCE A-levels;
 - who can demonstrate sufficient proficiency in English by courses, internships or work experience in an English environment.

SECTION 3 CONTENT AND STRUCTURE OF THE PROGRAMME

Article 3.1 Aim of the programme

The programme has five overall intended learning outcomes. The intended learning outcomes are translated into programme objectives, describing how students realise the intended learning outcomes.

Intended learning outcomes	Programme Objectives
1. Students have a breadth of academic knowledge	1.1 Core knowledge. Students have knowledge of the basic concepts within science, technology, engineering and mathematics (STEM) and business
	1.2 Transdisciplinary approach. Students are able to identify appropriate theoretical frameworks to address a Business Engineering problem. They can connect concepts across disciplines. They are able to integrate and apply models, theories, methods and techniques in the field of business engineering
2. Students have in-depth academic expertise in the field of natural sciences, business and engineering	2.1 Students can place knowledge in an academic or societal context in the field of the following disciplines: <ul style="list-style-type: none"> • Mathematics, especially quantitative modelling and statistics; • Sciences, especially biology/biotechnology, physics and chemistry; • Management and Business, especially operations and supply chain management and entrepreneurship; • Engineering, especially design of products and process
	2.2 Students have the ability to understand the relationship between product and process engineering and business processes
	2.3 Students have the ability to analyse a practical problem and assess which expertise, materials, laboratory infrastructure and experiments are required to investigate this problem in an efficient manner through scientific research
	2.4 Students have knowledge of the nature of complex problems that arise at the intersections of natural sciences, business and engineering
	2.5 Students are adequately prepared for relevant graduate programmes in the field of engineering and business
3. Students have a scientific attitude towards learning and problem solving	3.1 Students have a scientific attitude aimed at learning and the generation of new knowledge and viewpoints
	3.2 Students are capable of reviewing, expanding and applying acquired knowledge
	3.3 Students have the ability to form a critical opinion on their own conclusions
	3.4 Students have the ability to consult scientific sources and obtain and interpret the results from them
	3.5 Students have the ability to apply knowledge and understanding to complex, interdisciplinary problems, to formulate solutions and sustain arguments for those solutions in a professional fashion, both independently and in a team
4. Students have in-depth insights in the society in which they operate	4.1 Students have the ability to understand and apply the professional, social and cultural contexts within which they operate and oversee the implications of their decisions and work as business engineers
	4.2 Students have knowledge of the most important globalisation developments and relationships in business, technology and society
	4.3 Students are aware of the societal implications of new developments in science and engineering
	4.4 Students have the ability to analyse ethical issues in academic and social environments in relation to their professional activities
	4.5 Students demonstrate a sufficient level of professionalism to communicate and collaborate effectively and appropriately with people from different socio-cultural and national backgrounds
5. Students have highly-developed (inter)personal skills	5.1 Learning: Students have to quickly adapt to new emerging theories and techniques in the field of business and engineering as a result of the competence to increase and develop scientific knowledge through study. They have the attitude and skills required for life-long learning, professional growth and professional responsibility
	5.2 Critical Thinking: Students have the ability to reach and support a conclusion in a logically structured fashion based on evidence, in an intellectually honest and reflective fashion
	5.3 Team work. Students have the ability to share expertise and work effectively in a team or other social arrangements on solving problems and accomplishing tasks
	5.4 Leadership: Students have the ability to lead a multidisciplinary team of individuals and the ability to respond to current challenges by taking adequate decisions within teams when necessary
	5.5 Communication: Students have the ability to present scientific concepts as well as the objectives, methods used and results of a business or engineering project, being able to adapt the presentation of important aspects depending on the composition of a particular audience, such as academia, industry, policy makers, the general public or students

Article 3.2 Form of the programme

This is a full-time programme. The programme commences once a year in September.

Article 3.3 Language of instruction

The programme is given in English in accordance with Appendix I. Components of the programme may be in Dutch or in another common language in the EU.

Article 3.4 Communications and announcement of decisions

1. The faculty board, the programme director, the board of examiners and the examiners may use the student portal/intranet/canvas and e-mail via the UM account for communications relating to the education and examinations.
2. The faculty board, the programme director, the board of examiners and the examiners may use the student portal/intranet/canvas and e-mail via the UM account to announce decisions.
3. The student must regularly check his/her university e-mail address, the student portal/intranet/canvas and the digital learning environment. Information disseminated via e-mail, the student portal/intranet/canvas, the digital learning environment or the website will be assumed to be known.

Article 3.5 Study load

The programme has a study load of 180 credits (ECTS), with one credit equalling 28 hours of study.

Article 3.6 Content of the programme

1. The programme includes the following components with the stated study load:

Course year 1:

- Eight mandatory courses (5 credits each);
- Two mandatory skills training (5 credits each);
- Two mandatory projects (5 credits each);

Course year 2:

- Four mandatory courses (5 credits each);
- Four elective courses (5 credits each);
- Two mandatory skills training (5 credits each);
- Two mandatory projects (5 credits each);

Course year 3:

- One mandatory course (5 credits);
- Five elective courses (5 credits each);
- One mandatory skills training (5 credits);
- One mandatory project (5 credits);
- The Thesis Research Project (20 credits).

2. After approval from the board of examiners, students can also choose to study abroad for a semester or do their Thesis Research Project abroad. These two options cannot be combined.
3. To attain the certificate for the final examination for the bachelor's programme, the student must have obtained at least 120 ECTS of the educational programme through components of the programme.

Article 3.7 Components elsewhere

1. Students may choose to take components given within another programme of the Faculty of Science and Engineering or the School of Business and Economics, or offered by another UM

faculty, another Dutch university or a foreign university. This option requires approval from the board of examiners.

2. The maximum overall study load of the courses as referred to in paragraph 1 is 30 ECTS.
3. The board of examiners may withhold the approval referred to in paragraph 1 if, in its judgment, the proposed elective is in terms of content similar to components taken previously by the student and would result in duplication. If elective components overlap in whole or in part, the board of examiners can decide to limit the contribution of these components towards the final examination by subtracting credits in proportion to the overlap
4. Students need to have completed all first year courses, skills trainings and projects, before they can request permission to take components elsewhere.
5. The board of examiners may formulate guidelines for components elsewhere. These will be made available on the student portal/intranet/canvas.
6. Approval will not be granted if the student has not met the standard for the Binding Study Advice.

Article 3.8 Flexible programme and flexible bachelors

1. A student registered for the programme may, under certain conditions, formulate an educational programme of his/her own which is different from the educational programme stated in Article 3.6. The composition of such a programme must be approved beforehand by the appropriate board of examiners.
2. The flexible programme must have a study load of 180 credits.
3. In granting the permission, the board of examiners will indicate which programme offered by the faculty will include the programme formulated by the student for purposes of the Education and Examination Regulations.

Article 3.9 The examination

The final examination consists of all programme components listed in article 3.6.

SECTION 4 EDUCATION

Article 4.1 Courses; composition; actual design

1. For the programme components, courses are given with the study load stated in Article 3.6.
2. The education is given in the form of problem-based learning (PBL), classes, study groups, practical training, lectures, individual supervision, projects or otherwise.

Article 4.2 Prior knowledge; entrance requirements

The student may only participate in the (elective) components after he/she has passed the required prior courses as stated in the course catalogue and/or course manual/syllabus.

Article 4.3 Course and examination registration

1. Students may participate in a course after they have timely registered for it.
2. First year students are registered for all courses and first sit examinations. The student must register through the student portal/intranet/canvas for all other courses and examinations.
3. Upon registration for a course, students are automatically registered for the first sit examination.
4. In case a 'No Grade' is registered in the student portal/intranet/canvas for the previous examination opportunity, the student always has to register him/herself.
5. Deadlines for course and examination registration are timely communicated to students on the student portal/intranet/canvas.
6. It is the responsibility of the student to check in time whether he/she has a valid registration for the course and the (resit) examination.
7. In case a student has no valid registration for the course and/or the examination, results/grades will be declared invalid.

Article 4.4 Attendance

Attendance requirements for courses, skills trainings, projects or parts thereof are explicitly stated in the course manual/syllabus.

Article 4.5 Practicals

Courses may include a practical in accordance with the given specifications regarding the nature and scope of the student's activities. This information is included in the course manual/syllabus.

SECTION 5 ASSESSMENT

Article 5.1 General

1. During a course, the student will be tested for academic training and the extent to which the student has sufficiently achieved the stated learning objectives.
2. The course manual/syllabus describes the achievements the students must make to pass the course and the criteria on which the student is assessed.
3. The Rules of Procedure for Examinations describe the assessment procedure.

Article 5.2 Grades

1. Grades are awarded on a scale of 1 to 10 in accordance with table 1. Grades can be awarded as whole grades, half grades, pass/fail or No Grade (NG).
2. The student must receive a final grade of 5.50 without rounding to pass a course.
3. In case a student cannot be appraised a 'No Grade' (NG) will be assigned.

Table 1. Interpretation of the Dutch grading system

10.0	Outstanding
9.0	Very good
8.0	Good
7.0	More than satisfactory
6.0	Satisfactory
5.0	Almost satisfactory
4.0	Unsatisfactory
3.0	Very unsatisfactory
2.0	Poor
1.0	Very poor
Pass	≥5.5; performance meets the minimum criteria
Fail	<5.5; performance below the minimum criteria
'No grade' (NG)	Result cannot be determined

Article 5.3 Scheduling and frequency of the exams

1. Students can take exams twice per academic year on dates to be determined by the faculty board: once during or directly after the course period (first sit for the exam) and once thereafter during the academic year (resit option). For written re-examinations, a timetable will be timely communicated to students on the student portal/intranet/canvas.
2. No resit will be offered for courses that are passed with a 5.5 or higher.
3. In exceptional cases, the board of examiners can decide that an exam may be taken at another time than determined in accordance with the first paragraph.

Article 5.4 Form of the exams

1. In principle, the exams are written. 'Written exams' also include taking these exams by computer. The examiner may decide that, because the number of students is small or because of the nature

and content of a course, an exam will be in another format. The examiner will announce any such decision no later than at the start of the course.

2. Upon request, students with a disability may take exams in a manner which accommodates their specific disability as much as possible. If necessary, the board of examiners will obtain expert advice where necessary from the faculty's student advisor and/or the student dean at the Student Services Centre (SSC) before taking a decision in such matters.

Article 5.5 Oral exams

1. Oral exams are taken only by one student at a time, unless the board of examiners decides otherwise.
2. An oral exam is given by the examiner in the presence of a second assessor, unless the board of examiners has decided otherwise.
3. Oral exams take place in public, unless the board of examiners decides otherwise.

Article 5.6 Extra examination opportunity

An extra opportunity to take an examination during one academic year may be permitted by the board of examiners, under very strict conditions. The applicable rules and guidelines are published on the student portal/intranet/canvas.

Article 5.7 Written assignments

The board of examiners may draw up guidelines for formulating written assignments. These will be made available on the student portal/intranet/canvas.

Article 5.8 Internships

1. Students can take part in an internship.
2. Students have to apply and be accepted via the internship office in order to participate in an internship. Credits have to be approved by the board of examiners.
3. The internship may substitute elective courses in the curriculum.
4. The board of examiners may formulate guidelines for internships. These will be made available on the student portal/intranet/canvas.

Article 5.9 Determination and announcement of exam result

1. The board of examiners determines the standards for assessing each examination component. The standards are included in the Rules and Regulations.
2. The examiner determines the result of a written exam within 15 working days of the date on which it was taken and provides the education and exams office with the necessary information to apprise the student of the result.
3. The examiner determines the result of an oral exam immediately after it is taken and issues the relevant certificate to the student. If more than one student takes the same exam after each other, this period may be extended by up to five working days.
4. When the result of an exam is announced, it will be indicated how the student can file an appeal as referred to in Article 6.5.

Article 5.10 Right of inspection

1. Students may inspect their evaluated work within 10 working days after the date on which the result of a written exam, including a computer-based exam, is announced.
2. The examiner or supporting staff will provide the opportunity in paragraph 1 and thereto will timely announce the details regarding date, time, location and identification of the student.
3. Within the given period of time, as stated in section 1, a student will be given a second opportunity to exercise the right of inspection, provided that the student can demonstrate his/her

inability to exercise this right in the first instance due to circumstances beyond the student's control.

4. Within the period referred to in paragraph 1, any interested party may, upon request, inspect the questions and assignments for the written exam and, if possible, the standards based on which it was assessed.

Article 5.11 Period of validity

1. Exams which have been passed are valid for an unlimited period.
Contrary to the above, the board of examiners may require the student to take an additional or replacement exam or exam component if the knowledge or insight that was examined is demonstrably outdated or the skills that were examined are demonstrably outdated.
2. If exceptional circumstances apply as referred to in Article 7.51 paragraph two of the Act, the period of six years in paragraph one will be extended by the duration of the financial support the student receives from the profiling fund.
3. Assignments and partial grades obtained therefore, which were passed within a course that was not passed will lose their validity after the academic year in which they were passed unless the board of examiners decides otherwise.

Article 5.12 Retention period for exams and assessments

1. The exercises, answers and the evaluated work of assignments will be retained in paper or digital form for two years after the exam/examination result is determined.
2. The final projects/theses and the evaluation of these will be kept for at least seven years after the evaluation.

Article 5.13 Exemption

1. The board of examiners may, at a student's request and having heard the relevant examiner, grant the student an exemption from taking an exam if he/she demonstrates that he/she previously:
 - either passed an exam for a university or higher professional education programme which was similar in terms of content and level to the course from which the student requests to be exempted, or
 - gained sufficient knowledge and skills relevant to the exam concerned, either through work or professional experience.
2. An exemption can only pertain to an entire course and not a component thereof.
3. At most 60 credits for the programme may be earned based on the exemptions granted.
4. The thesis research project is excluded from this exemption option.
5. The board of examiners will not grant any exemption based on exams passed by a student outside the programme during the period in which the student was barred by the board of examiners from taking exams for the programme because of fraud.
6. The same period of validity applies to exemptions as to examination results.

Article 5.14 Extracurricular education

1. Courses, skills training and/or projects taken at another faculty of UM or at another university that are not part of the programme are extracurricular.
2. Internships that are not part of the programme are extracurricular.
3. Extracurricular education is included on the transcript after approval from the board of examiners.

Article 5.15 Fraud

1. 'Fraud', including 'plagiarism', means actions or omissions by a student which make it impossible in whole or in part to properly evaluate his/her knowledge, understanding and skills.
2. 'Plagiarism' means the presentation of ideas or words from one's own or someone else's sources without proper acknowledgment of the sources.

3. If the board of examiners determines that a student has engaged in fraud with respect to an exam or exam component, the board of examiners can take appropriate measures.
4. In serious cases of fraud, the board of examiners can propose to UM's Executive Board that the student(s) concerned be permanently deregistered from the programme.
5. The Rules and Regulations include further provisions about what constitutes fraud and which disciplinary measures the board of examiners can impose.

Article 5.15A Invalid exam

If (components of) an examination involve(s) irregularities that make it impossible to accurately assess the student's knowledge, insight and skills, the Board of Examiners may give an official warning to and/or may declare (component(s) of) an examination invalid for both the student and/or a group of students. After (component(s) of) an examination has/have been declared invalid, the Board of Examiners must inform the student(s) on the consequences and, if applicable, on another opportunity to take (components of the) a new examination

Article 5.16 Unsuitability (*Iudicium Abeundi*)

1. In exceptional cases and after careful consideration of the interests involved, the board of examiners or the faculty board may ask the executive board to terminate or refuse the enrolment of a student in a programme, if that student, through his/her behavior or opinions ventured, has demonstrated his/her unsuitability for the practice of one or more professions for which he/she is trained by the programme he/she follows, or, as the case may be, for the practical preparation for the practice of the profession.
2. The relevant clauses of the UM Enrolment Provisions apply.

SECTION 6 FINAL EXAMINATION

Article 6.1 Final examination

1. The board of examiners determines the result and date of the final examination and issues the certificate as referred to in Article 6.3 as soon as the student has satisfied the requirements for the programme.
2. Prior to determining the result of the final examination, the board of examiners may conduct their own investigation of the student's knowledge regarding one or more components or aspects of the programme
3. To pass the final examination, the student must fulfil all requirements of the programme.
4. To pass the final examination and receive the certificate, the student must also have been registered for the programme during the period that the exams were taken.
5. A certificate may only be issued after it has been shown that the student has satisfied all the obligations, including paying the tuition fees.
6. The last day of the month in which the student satisfied all the examination obligations will be considered the graduation date.
7. Students who have passed the final examination and who are entitled to a certificate may, stating reasons, ask the board of examiners not to issue this yet.
This request must be submitted at least one month before the final assignment is turned in or the final exam is taken.
The board of examiners grants the request:
 - if the student is selected by the faculty for an extracurricular internship or an extracurricular exchange, or
 - if the student holds or will hold a board position for which at least nine months of financial support is awarded from the profiling fund or holds or will hold an 'INKOM' board position.The board of examiners may also grant the request if refusal would result in an exceptional case of extreme unfairness because of the fact that the student concerned could not have taken the automatic graduation into account when he/she was planning his/her study.

Article 6.2 Degree

Students who have passed the final examination will be awarded the degree 'Bachelor of Science'.

Article 6.3 Certificate and statements

1. As proof that the final examination was passed, the board of examiners issues a certificate, after it has been stated by or on behalf of UM's Executive Board that the procedural requirements for receiving the certificate have been met. The certificate is based on the model that UM's Executive Board has adopted. One certificate will be issued for the programme, even if the student also completed other programmes.
2. The certificate that the final examination has been passed also indicates:
 - a. the name of the institution;
 - b. the name of the programme;
 - c. the examination components;
 - d. the degree awarded;
 - e. the date on which the programme was most recently accredited or was subjected to the new programme test;
3. Students who are entitled to the issuance of a certificate may, stating reasons, ask the board of examiners not to do this yet (pursuant to Article 6.1(7)).
4. The certificate is signed by the chair of the board of examiners and the dean.
5. The certificate is awarded in public, unless the board of examiners decides otherwise in exceptional cases.
6. The board of examiners includes a diploma supplement as referred to in Article 7.11(4) of the Act with the certificate. This diploma supplement is based on the model adopted by UM's Executive Board, which is in compliance with the agreed European standard format.
7. The board of examiners may award the '*cum laude*' designation or the '*summa cum laude*' designation in accordance with the following:
 - Cum laude: GPA of 8.0
 - Summa cum laude: GPA of 9.0

8. Students who have passed more than one exam and who cannot be issued a certificate will upon request, receive a statement issued by the board of examiners, which at least indicates the exams that they passed.

Article 6.4 Grade point average (GPA)

1. The grade list attached to the diploma indicates the final grade point average (GPA), to provide a reflection of the student's academic performance.
2. The GPA equals the weighted average of all final numerical grades on the student's transcript, whereby weighting is based on the ECTS credits of the courses on the transcript.
3. The weighted average score (GPA) determines the distinction.

Article 6.5 Right of appeal

Within six weeks after the decision by the examiner and/or the board of examiners is announced, the student may appeal the decision to UM's Complaints Service Point.

The appeal must be signed, must include a date and the name and address of the party lodging the appeal, must indicate the grounds for the appeal and, if possible, must include a copy of the decision being appealed.

SECTION 7 STUDY GUIDANCE

Article 7.1 Study progress administration

The faculty records the students' individual study results and makes them available through the student portal/intranet/canvas.

Article 7.2 Study guidance

1. The faculty will provide for the introduction and study guidance for students registered for the programme, which also includes orientating them regarding possible study paths in and outside the study programme
2. The types of study guidance will be indicated on the student portal/intranet/canvas.

Article 7.3 (Negative) Binding Study Advice (n)BSA

1. At the end of the first year of registration for the propaedeutic phase of a full-time bachelor's programme, the study advice is issued by the BSA committee on behalf of the faculty board to each student regarding continuation or not of the programme.
2. If the advice referred to in paragraph 1 is negative, the advice also entails a rejection for the bachelor's programme.
3. The rejection referred to in paragraph 1 is binding and means that the student cannot register for the bachelor's programme for the next 6 academic years.
4. The negative Binding Study Advice (nBSA) is issued to a student who was registered for the full-time bachelor's programme at any time during the first academic year and who earned less than 45 credits at the end of the academic year concerned.
5. When determining the number of credits obtained as referred to in paragraph 4 all credits obtained in the 1st year are included, except those for exemptions.
6. Students who apply to deregister before 1 February of the first year of registration will not be issued with a study advice as referred to in paragraph 1. If a student re-registers in a subsequent academic year, the study advice will be issued in the next academic year.
7. Before the negative binding study advice is issued, the student will be given the opportunity to be heard.

Article 7.4 Procedure

1. Students will receive a warning if their study results make this necessary.
2. The BSA committee on behalf of the faculty board will determine whether to issue the (n)BSA to the student.
3. The student receives written notice of the (n)BSA decision by 31 August.
4. An appeal against the decision may be lodged with in accordance with Article 6.5 within six weeks of the date on which the decision was announced.

Article 7.5 Personal circumstances

1. In issuing the study advice, the BSA committee on behalf of the faculty board takes the personal circumstances referred to in paragraph 2 of this Article into account.
2. Personal circumstances which may be considered include:
 - a. Illness on the part of the student concerned;
 - b. physical, sensory or other impairments which the student concerned has;
 - c. pregnancy of the student concerned;
 - d. special family circumstances;
 - e. administrative activities as referred to in Article 2.1(1) under (e), (f) and (g) of the Implementation Decree for the Act 2008 [*Uitvoeringsbesluit WHW 2008*];
 - f. participation in top-level sport;
 - g. circumstances other than those referred to in subparagraphs a. to f. which, if they were not to be honoured by the faculty board, would result in excessive unfairness.

3. To ensure that the student receives the best possible support, he/she must notify the student advisor of the personal circumstances as soon as possible.

Article 7.5b

1. If it is impossible to issue advice on the student's suitability for the programme due to personal circumstances that occurred in the first year, contrary to Article 7.4 this advice may be postponed to a later moment during the propaedeutic phase. An adapted standard may be used for the student in question.
2. If the advice is postponed, the advice will be issued no later than at the end of the second year of registration in the programme. The postponed advice will be positive if the (adapted) BSA standard is met. The student will receive a negative advice if he/she has not achieved the agreed standard.

Article 7.6 Hardship clause

In exceptional cases in which application of the study advice rules would lead to unreasonable treatment or serious unfairness, the BSA committee on behalf of the faculty board can deviate from the stated regulations in the student's favour.

SECTION 8 TRANSITIONAL AND FINAL PROVISIONS

Article 8.1 Amendments

1. Amendments to these regulations may be adopted in a separate decision by the faculty board, after consent from and in consultation with the educational programme committee and after consent from and in consultation with the faculty council.
2. An amendment to these regulations will not pertain to the current academic year, unless the interests of the students would be harmed unreasonably as a result.
3. In addition, amendments may not affect, to the students' detriment, a decision regarding a student which has been taken by the board of examiners pursuant to these regulations.

Article 8.2 Notice

1. The faculty board ensures that proper notice is given of these regulations, the rules and regulations adopted by the board of examiners, and any changes to these documents, by, for example, placing such notice on the faculty website and/or the student portal/intranet/canvas.
2. Any interested party may obtain a copy of the documents referred to in the first paragraph from the faculty office.

Article 8.2A Evaluation

The faculty board will ensure that the education of the programme is regularly evaluated, assessing at least – for the purpose of monitoring and if necessary adapting the student workload – the amount of time students need to complete their duties as set out therein.

Article 8.3 Unforeseen cases/safety net scheme

1. In cases not covered or not clearly covered by these regulations, decisions are taken by or on behalf of the faculty board, after it has consulted with the board of examiners.
2. In individual cases in which application of the Education and Examination Regulations would lead to manifestly unreasonable results, the board of examiners can deviate from the stated regulations in the student's favour.

Article 8.4 Effective date

This Regulation will come into force on 1 September 2020 and will apply to the academic year 2020-2021.

Adopted by the faculty board of the Faculty of Science and Engineering 13 July 2020.

Appendix I

Language of instruction

The choice for the language of instruction of the programme is in line with the UM Code of Conduct on language in accordance with the Dutch Higher Education and Research Act (WHW) article 7.2.

To prepare students for working in interdisciplinary and international teams, the programme is offered in an international classroom setting. Because of the specific educational nature and profile of the bachelor's programme Business Engineering, all teaching and examinations are conducted in English. This guarantees the quality of education, because:

- The content of the programme has an international orientation and focus as it is designed for students who can bridge the 'world of the natural sciences and engineering' and the 'world of business', in order to reflect on international issues and to cooperate and communicate in respect to international contexts.
- The programme is characterized by working together across faculties and strengthening the links between disciplines. The programme is also characterized by a strong connection to stakeholders in industry. To participate in the globalizing research community, home to diverse scientific fields and different cultures, it is crucial that students master the English language.
- Being internationally competent enhances students' chances on both the national and international labour markets.
- The student intake is expected to be internationally diverse, whereby English is the common language.